

hobbs | giroday

BARRISTERS & SOLICITORS

At Hobbs Giroday, we are always looking for ways to improve our service. Customer service is important to us. As a valued Client, we appreciate your input and thank you for taking the time to share your comments. Please complete this survey and email to dhobbs@hobbsgiroday.com, fax to 604-669-6612 or mail to 908-938 Howe Street, Vancouver, BC, V6Z 1N9.

	Poor		Excellent		
1. Please rate the expertise and competence of the Hobbs Giroday lawyers.	1	2	3	4	5
2. Are/were you treated with courtesy and respect? a) by lawyers b) by staff	a) 1	2	3	4	5
3. Are/were your phone calls promptly returned?	1	2	3	4	5
4. Is/was your matter dealt with in a timely manner?	1	2	3	4	5
5. Are/were you kept up to date as to the status of your matter?	1	2	3	4	5
6. Rate the value of the Legal Services provided.	1	2	3	4	5
7. Are/were you pleased with the progress/results of your matter?	1	2	3	4	5
8. If the opportunity arises, would you recommend Hobbs Giroday to a friend?	<input type="checkbox"/> Yes <input type="checkbox"/> No				
9. If you need future legal services would you: <input type="checkbox"/> Definitely use Hobbs Giroday <input type="checkbox"/> Maybe use Hobbs Giroday <input type="checkbox"/> Not use Hobbs Giroday <input type="checkbox"/> Undecided					
10. Are there other services you would like to see offered at Hobbs Giroday? _____					
11. How we may serve you better in the future? _____					
12. Please add any additional comments. _____					
13. If you would like to include a testimonial for our website, please write it here. _____					
14. Would you like someone to contact you? <input type="checkbox"/> Yes <input type="checkbox"/> No					

THANK YOU FOR YOUR TIME AND COMMENTS